

R20-07 Motion on the resolution of the Washstation Campaign.

Owner- Jamie Rodney

In Effect- Immediately

Review Date- 01/09/2020

Notes:

- 1) On 15/10/2019, last year's Joint Councils passed a motion allowing the Association to research student concerns about Washstation, the main laundry provider in halls of residence, and present it's findings to the University and to Washstation.
- 2) Almost 50% of students living in halls responded to the survey, detailing their main concerns as cost, quality of service and the payment system used by Washstation.
- 3) Washstation have responded to these concerns by introducing a laundry bursary, by assuring students they will get automatic refunds in the case of unsatisfactory washes, by promising to work towards reducing their prices by next academic year, and change their payment system to an app-based one.
- 4) They have also promised regular check-ins with the Student's Association regarding student concerns about their service.

Beleives

- 1) That these concessions by Washstation will, if properly implemented, adequately address student concerns.
- 2) The Student's Association should work constructively with Washstation and the University to make laundry easier and cheaper for students.

Resolves

- 1) To endorse, and where possible work to support Washstation's commitment to lower prices, a new bursary, and the other changes mentioned in point 3 of "notes"
- 2) To continue to lobby and negotiate on behalf of students should these changes not be delivered.

Proposer- Jamie Rodney, Association President

Seconder- Maitreyi Tusharika, SRC Member for First Years

Chloe Fielding, Science and Medicine Faculty President

Sophie Bickerton, SRC Accommodation Officer