

Information about Union Passes

June 2026

The Boring But Important Stuff...

Please read this - it takes less than five minutes and will help ensure you have the best time possible time whenever you use your Union Pass 😊.

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UNION PASSES

TL;DR

Access and Offers:

We have different Union Passes:

- Platinum Pass: Valid until June 2027.
- Grad Pass: Valid until July 2027*.
- Uni Life Pass: Valid until July 2030**.

*A Grad Pass is a Platinum Pass plus a Graduation and Summer Ball ticket for 2027.

**A Platinum Pass is valid for your four years at University plus a Graduation and Summer Ball ticket the year you graduate.

During term time your Pass entitles you to:

- Free club night access all year long to our standard Union-run events.
- Free access to Freshers' and Refreshers' events.
- Free access to sellout events like: Halloween, Winter Wonderland and St Patrick's Day.
- Priority access before midnight.
- Queue skip.
- Free use of cloakroom.
- Complimentary bottle of bubbly for your birthday.
- You + 2 = Bring up to two friends for free to specific club nights throughout the year (dates tbc).

How to get the perks:

- When purchasing a Pass some tickets will automatically go into your native account when available (our ticketing platform) or you must claim your ticket depending on the event type.
- Our venue has a fire capacity which we cannot exceed to keep our customers safe. As a result, entry is subject to capacities.
- We reserve the right to refuse admission.
- No refund will be issued if refused entry, banned or asked to leave.
- You cannot transfer your ticket to another person.
- As a Students' Association all members are subject to our rules and disciplinary procedures.

Who can purchase and use a Pass:

- Students over 18 from the University of St Andrews or reciprocal University.
- Students under 18s from the University of St Andrews.

Refunds:

- Don't know if you've got a spot at University yet? We can offer refunds until 10am on Thursday 20th August.
- Once you have purchased a Union Pass, you have a 14 day 'cooling-off period' during which you are eligible to a full refund providing that you have not used your Pass. This 14 day period will commence on the day of purchase.
- Although St Andrews Students' Association fully intend to present the events and club night programme as advertised at the time of your purchase of a Union Pass, this cannot be guaranteed. Occasionally acts, artistes or club nights are cancelled due to illness, or reasons out with St Andrews Students' Association's control. If such situations arise, St Andrews Students' Association will do everything in its power to provide a suitable

alternative, providing that it is viable to do so. However, if this is not possible, please be aware that refunds will not be given.

- If The Pass has been used we cannot offer a refund.
- No refunds will be offered to Union Pass holders who are refused entry or ejected.

Terms and Conditions for Union Passes 2026/2027

1. Types of Passes

We have different passes which are valid for different dates. These terms and conditions are for the following passes:

- Platinum Pass: Until June 2027
- Grad Pass: Until July 2027*
- Uni Life Pass: Until July 2030**

* A Platinum Pass plus a Graduation and Summer Ball ticket for 2027.

**A Platinum Pass for your four years at University plus a Graduation and Summer Ball ticket the year you graduate.

2. Access and Offers

During term time your Pass entitles you to:

- Free club night access all year long to our standard Union-run events, which is typically every Wednesday and Friday during term-time.
- Free access to Freshers' and Refreshers' events.
- Free access to our sellout events like: Halloween, Winter Wonderland and St Patrick's Day.
- Priority access subject to capacities.
- Queue skip.
- Free use of cloakroom for one item of clothing during our free club nights. Subject to availability.
- Complimentary bottle of bubbly for your birthday.
- You + 2 = Pass holders are eligible for free admission for up to two of their friends to specific club nights throughout the year. This is on the condition that the friends:
 - Arrive at the Union Building with the Pass holder.
 - Meet the conditions of entry to the Union Building.

Dates of You + 2 events will be confirmed soon.

- Additional offers may also be added.

Please note that some of our events are "claimable events." This is due to the type of event.

The Union night club is typically closed over vacation periods.

3. How to use your Pass

- To get the full benefits of your Pass you will need a smart phone to access our ticket platform native: <https://events.yourunion.net>.
- If you are a pass holder standard club nights will automatically be added to your Pass and you simply add your master pass or log in to your native account to be scanned in at our Box Office.
- Some of our events are “claimable events.” This is due to the type of event. For these events you will need to:
 - Log into your account
 - Click the **three lines** at the top right corner of your screen
 - Click **Your Account**, then **Bookings**
 - Scroll down and select your Pass
 - Click the **‘Claimable Events’** section of your pass, this will be next to your ‘Included Events’
 - Scroll and your chosen event should show
 - **Click Claim**
- We will email the email address you used to sign up to your Pass with information about events that are claimable and the latest news about your Pass.
- To be eligible to attend Freshers’ Week events included in your Pass you must be issued with a week-long wristband. Wristbands can be collected 5th and 6th September from the Union building, you must show proof of purchase and ID at wristband collection.
- Some promoter events at the union may offer a discount code for their events. Discount codes will typically be emailed to Union Pass holders.
- All Pass holders are entitled to claim one complimentary bottle of bubbly to celebrate their birthday with friends. To redeem this, simply follow the same process as claiming an event ticket through your account.
 - If your birthday falls during vacation, you can collect your bottle during term time.
 - Please aim to claim your bottle as close to your birthday as possible.
 - Both alcoholic and non-alcoholic options are available.
 - Proof of age is required upon collection.
 - You must consume your bottle responsibly with friends on our premises
 - Bottles must be collected before 11pm.

4. How to get into an event

- You must present proof of your Union Pass together with valid student ID and PASS accredited proof of age. (Original documents required - please do not bring photocopies). [Please see our website for a full list of the forms of ID that we accept.](#)
- A Union Pass entitles you to free use of the cloakroom. To be eligible you must present your Union Pass when you deposit your items. Your free use of the cloakroom is limited to one item of your belongings only and is subject to capacity.
- St Andrews University students who are aged under 18 are welcome to attend all events within the Union building and hence can purchase a Union Pass. However, these students must still present proof of D.O.B on entry and are not allowed to consume alcohol on the premises.
- Union Passes can be purchased by any student who will be studying in the academic year 2026/27 at St Andrews, or if you are over the age of 18 at any reciprocal UK university or college.
- St Andrews Students' Association reserves the right of admission and considers licensing, health & safety, environmental and security factors when deciding whether to allow Union Pass holders into the Union Building.
- Visit our [Box Office and Entry](#) page to find out more about picking up your wristbands for events.

5. Refunds

- Don't know if you've definitely got a spot at University yet? We can offer refunds until 10am on Thursday 20th August.
- From 10.01 am on Thursday 20th August onwards refunds will be given at our discretion and only under exceptional circumstances.
- Once you have purchased a Union Pass, you will have a 14 day 'cooling-off period' during which you are eligible to a full refund providing that you have not used your Pass. This 14 day period will commence on the day of purchase. After the 14 day 'cooling off period' has ended your Union Pass cannot be transferred, exchanged, refunded or returned under any circumstances.
- Although St Andrews Students' Association fully intend to present the events and club night programme as advertised at the time of your purchase of a Union Pass, this cannot be guaranteed. Occasionally acts, artistes or club nights are cancelled due to illness, or reasons out with St Andrews Students' Association's control. If such situations arise, St Andrews Students' Association will do everything in its power to provide a suitable alternative, providing that it is viable to do so. However, if this is not possible, please be aware that refunds will not be given.

- If The Pass has been used we cannot offer a refund.
- No refunds will be offered to Union Pass holders who are banned, refused entry or ejected.

6. Other things to know

- Union Pass holders are still subject to St Andrews Students' Association rules and disciplinary procedures. In the unlikely situation you receive a ban preventing you from entering the Union Building, you will not receive any refund relating to the purchase of your Union Pass and your Union Pass will cease to be valid.
- A Union Pass is not typically valid for events organised by
 - a. a student society, student sports team or student group
 - b. an external event producer/promoter or the University of St Andrews

Unless explicitly stated at time of event promotion.

Some promoter events may offer a discount to pass holders.

- Each venue within the Union Building has a specified fire capacity that cannot be exceeded. If the number of people in any venue reaches the fire capacity, then you will be required to go to another venue. As such, if there is a particular act or artiste you want to see, we advise you to arrive at the venue at its opening time. This is particularly pertinent during Freshers' Week and Refreshers' Week or whenever there is a live performance.