

Terms and Conditions for the Freshers' Pass 2026/2027

1. Access and Offers

During Freshers' Week, your Freshers' Pass entitles you to free access to the below events:

- Saturday - Welcome to the Bubble
- Sunday – Loch'ed and Loaded
- Monday – Honky Tonk Hoedown
- Tuesday - Styles v Swift
- Wednesday - Sinners
- Thursday – Ceilidh*
- Thursday – Live Jazz with afterparty
- Friday – Glow Bop
- Saturday - tbc
- Sunday - St Andrews Night Live*

Please note events marked with * are “claimable events” with limited capacity, so claim your tickets early to avoid disappointment.

2. How to use your Freshers' Pass

- To get the full benefits of your Pass you will need a smart phone to access our ticket platform: <https://events.yourunion.net>.
- Most Freshers' events will automatically be added to your Pass and you simply add your master pass or log in to your native account to be scanned in at our Box Office.
- To get access to a claimable event, claim your ticket early while they're still available:
 - Log into your account
 - Click the **three lines** at the top right corner of your screen
 - Click **Your Account**, then **Bookings**
 - Scroll down and select your Pass
 - Click the **'Claimable Events'** section of your pass, this will be next to your 'Included Events'
 - Scroll and your chosen event should show
 - **Click Claim**
- We will email the email address you used to sign up to your Pass with information about events that are claimable and the latest news about your Pass.
- To be eligible to attend Freshers' Week events you must be issued with a week-long wristband. Wristbands can be collected on 5th and 6th September from the Union building, you must show proof of purchase and ID at wristband collection.

3. How to get into an event

- You must present proof of your Freshers' Pass together with valid student ID and PASS accredited proof of age. (Original documents required - please do not bring photocopies). [Please see our website for a full list of the forms of ID that we accept.](#)
- University of St Andrews students who are aged under 18 are welcome to attend all events within the Union building and hence can purchase a Freshers' Pass. However, these students must still present proof of D.O.B on entry and are not allowed to consume alcohol on the premises.
- Freshers' Passes can be purchased by any student who will be studying in the academic year 2026/27 at St Andrews. If you are at a reciprocal UK university or college you must be over the age of 18.
- St Andrews Students' Association reserves the right to refuse admission and considers licensing, health & safety, environmental and security factors when deciding whether to allow Freshers' Pass holders into the Union Building.
- Visit our [Box Office and Entry](#) page to find out more about picking up your wristbands for events.

4. Refunds

- Don't know if you've definitely got a spot at University yet? We can offer refunds until 10am on Thursday 20th August.
- From 10.01 am on Thursday 20th August onwards refunds will be given at our discretion and only under exceptional circumstances.
- Once you have purchased a Freshers' Pass, you will have a 14 day 'cooling-off period' during which you are eligible to a full refund providing that you have not used your Pass. This 14 day period will commence on the day of purchase. After the 14 day 'cooling off period' has ended your Freshers' Pass cannot be transferred, exchanged, refunded or returned under any circumstances.
- Although St Andrews Students' Association fully intend to present the events and club night programme as advertised at the time of your purchase of a Freshers' Pass, this cannot be guaranteed. Occasionally acts, artistes or club nights are cancelled due to illness, or reasons out with St Andrews Students' Association's control. If such situations arise, St Andrews Students' Association will do everything in its power to provide a suitable alternative, providing that it is viable to do so. However, if this is not possible, please be aware that refunds will not be given.
- If your Freshers' Pass has been used we cannot offer a refund.

- No refunds will be offered to Freshers' Pass holders who are banned, refused entry or ejected.

5. Other things to know

- Freshers' Pass holders are still subject to St Andrews Students' Association rules and disciplinary procedures. In the unlikely situation you receive a ban preventing you from entering the Union Building, you will not receive any refund relating to the purchase of your Freshers' Pass and your Freshers' Pass will cease to be valid.
- Each venue within the Union Building has a specified fire capacity that cannot be exceeded. If the number of people in any venue reaches the fire capacity, then you will be required to go to another venue. As such, if there is a particular act or artiste you want to see, we advise you to arrive at the venue at its opening time. This is particularly pertinent during Freshers' Week.