

Service Overview Outline

- 6 counselling sessions per person, per year, per issue. Delivered over the telephone or online with video. Available also to partner/spouse and dependants (in full time education, aged 16-24 and residing at the same household) of the employee
- Free 24hr counselling, legal and information line
- Online health portal and access to the Health e-hub app
- Medical information line
- Critical incident advice and telephone support
- Management support line and counselling
- Relationship management support and utilisation reporting (MI reporting is dependent on the size of the organisation)